

10-YEAR LIMITED ADJUSTABLE LIFT BASE WARRANTY

FULL 1-YEAR WARRANTY

The Adjustable Base is warranted against defects in materials or workmanship for a period of one year from the date of purchase to the original purchaser. During the first year, manufacturer will repair or replace any defective part at no cost to the original purchaser. This includes all authorized labor and shipping costs incurred with the repair or replacement of any parts found to be defective.

2-YEAR LIFT MOTOR WARRANTY

The Adjustable Base has a two-year, full replacement warranty on the lift motors. This includes labor and shipping, should the motor(s) fail during the first two years of this warranty from the original purchase date.

5-YEAR WARRANTY

Year 2 through year 5, from the original purchase date, manufacturer will repair or replace any defective part at no cost to the original purchaser. The part must be returned within fourteen (14) days of receipt of the replacement part(s) or purchaser may be subject to charges for said part(s) to include, but not limited to, freight charges. Liability of manufacturer is limited to the replacement of the defective part or parts ONLY, with purchaser responsible for all service, installation and transportation costs of said part(s).

10-YEAR LIMITED WARRANTY

Year 6 through year 10 from the original purchase date, manufacturer will replace, per the terms and conditions set forth in this paragraph, any Adjustable Base part found to be defective. Any replacement part will be prorated at the discretion of South Bay International. This warranty applies only to replacement part(s). Purchaser may be subject to charges for said part(s) to include, but not limited to, freight charges. Liability of manufacturer shall be limited to the replacement of the defective part(s) only, with purchaser responsible for all service, installation and freight costs of said part(s).

ADDITIONAL TERMS AND CONDITIONS

Warranty does not include reimbursement for inconvenience, removal, installation, setup, loss of use, shipping, or any other costs or expenses not expressly covered in this warranty.

THIS WARRANTY DOES NOT APPLY:

- * To damage resulting from misuse or abuse caused by the purchaser.
- * To damage caused by the repairs or parts replacement by an authorized person.
- * If the Adjustable Base has been mishandled subject to physical abuse or an improper power supply, or otherwise operated in a manner inconsistent with procedures outlined in the owner manual and warranty.
- * To damage to mattresses, bedding, cables, electrical cords, or accessories supplied by dealers.
- * To modification of the Adjustable Base without prior written consent by manufacturer.
- * To costs for unauthorized service calls for the purpose of educating the consumer about the Adjustable Base or locating properly functioning power outlets.
- * If the weight limits are exceeded.
- * If used in any environment or commercial setting for which it was not intended. Some states do not allow the exclusion of incidental or consequential damages; therefore the above limitation or exclusion may not apply. This warranty gives the purchaser specific legal rights. The purchaser may have other rights, which may vary from state to state. This warranty is valid in the 48 contiguous states.

WORKING WEIGHT LIMITS

Although your Adjustable Base has been rigorously tested within the recommended limits in this publication, to maintain the highest quality standards, exceeding the weight limits may void your warranty. The weight limit is 750 lbs. evenly distributed across the Adjustable Base including the combined weight of mattress and users.