

P O T T E R Y B A R N

Robin® Warranty Information

Williams-Sonoma Inc. ("WSI") ROBIN mattresses are warranted against defects in materials or workmanship for a period of 1 year from the date of purchase. This warranty is not transferable. During the first year, WSI will repair or replace at WSI's option at no cost to the original purchaser, for any defects in materials or workmanship.

Beginning one year from the date of original purchase through 10 years (depending on model) from said date, WSI mattresses purchased in the U.S. are warranted against showing unusual deterioration resulting in indentation greater than 1.5 inches. Any visible flaws or defects in the mattress that arise under normal use shall also be covered under this warranty. This warranty shall not cover normal changes in softness, recovery or feel of the mattress that will naturally occur over time. This limited warranty specifically excludes labor, shipping and transportation costs, which will be charged to the purchaser. The mattress owner will be responsible for a pro-rated charge to repair the mattress based on the number of years owned.

Exclusions

This warranty will be null and void if:

- the product is damaged or in a condition that will not allow WSI to safely or adequately conduct an inspection of the product
- a king or queen foundation is used without the recommended bed rails and center support rails
- the outer fabric has been torn or subject to abuse (which shall be determined at WSI's discretion), including, but not limited to, burns, cuts, tears, infestation damage, water/liquid damage or stains
- the product has been used in a commercial setting (in which case the limited warranty shall be three years)
- proof of purchase is not provided
- the product is a floor sample

WSI may require purchaser to provide proof of the sufficiency of the foundation and frame before this warranty will apply. This warranty does not apply to comfort preferences.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE LIMITED WARRANTY AND REMEDIES SET FORTH HEREIN ARE THE SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES AND ARE IN LIEU OF ALL OTHER WARRANTIES, WARRANTY LIABILITIES AND REMEDIES, WHETHER IN CONTRACT, WARRANTY, STATUTE OR TORT (INCLUDING NEGLIGENCE), EXPRESS OR IMPLIED, IN LAW OR IN FACT, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, AND/OR OTHERS ARISING FROM COURSE OF DEALING OR TRADE. NO MODIFICATION OF THIS LIMITED WARRANTY SHALL BE EFFECTIVE UNLESS IT IS IN WRITING AND SIGNED BY AN AUTHORIZED REPRESENTATIVE OF WSI. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WSI WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST REVENUE, PRODUCT LOSS, OR LIABILITY TO THIRD PARTIES, EVEN IF WSI IS AWARE OF THE POSSIBILITY OF SUCH DAMAGES.

Note: The warranties described above only apply to the original mattress purchaser. If WSI's customer gives a warranty to consumers different from this limited warranty, WSI shall only comply with and be responsible for such portion of that warranty which is identical to WSI's limited warranty.

Proof of Purchase

Proof of purchase, including date, place of purchase, and original purchase price(s) is required for service under this warranty. Model number or product designation and law tags are also required.

Limitation of Liability

To the maximum extent permitted by applicable law, under no circumstances shall WSI's liability exceed the purchase price paid by the original purchaser. Under no circumstances shall WSI be liable or responsible for claims seeking special, indirect, or consequential damages.

For warranty claims, call or email Customer Service: you can call us at 800.541.1262 or send us an email at customerservice@potterybarn.com